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## xAssist

See-What-I-See  
Remote Assistance



### Instant and seamless hands-free video calls for remote support and remote audit scenarios within and between corporations

**Revolutionize cost and time-consuming support, audit, and training processes with xAssist. Increase your productivity and optimize your service & after sales with remote support and augmented reality technology for smart glasses, smartphones, and tablets.**

Wherever problems arise, and knowledge needs to be transferred quickly, you can rely on xAssist. Easily connect a remote technical expert with employees on-site. Through real-time video and audio, the expert sees exactly as the technician on-site.

Interactive features enable the call participants to visually clarify instructions. The exclusive option of involving several users in a call also allows for support from experts outside the company network. Offer worldwide service, achieve faster response times and optimize your service chain.

#### Tailored to Your Needs

##### Realtime Remote Support

- ✓ For your customers
- ✓ For your service partners
- ✓ For end users
- ✓ For your internal tech service

## Core Features



Live video calls



Multi-user conference



Live pointer



Chat with instant translations



Guest invitations



Whiteboard & markups



File & screen sharing



Video recording



Service reports



Workflow integration

## Your Benefits



### Faster response time

Don't waste precious time! xAssist provides immediate support whenever and wherever you need it



### Higher productivity

Maximize your machine uptime and boost your business performance and productivity



### Next level service

Create new revenue streams with innovative service models and enhance customer satisfaction

## Selected References



**WABCO**



## Get in touch

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