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xAssist

See-What-I-See
Remote Assistance



Instant and seamless hands-free video calls for remote support and remote audit scenarios within and between corporations

Revolutionize cost and time-consuming support, audit, and training processes with xAssist. Increase your productivity and optimize your service & after sales with remote support and augmented reality technology for smart glasses, smartphones, and tablets.

Wherever problems arise, and knowledge needs to be transferred quickly, you can rely on xAssist. Easily connect a remote technical expert with employees on-site. Through real-time video and audio, the expert sees exactly as the technician on-site.

Interactive features enable the call participants to visually clarify instructions. The exclusive option of involving several users in a call also allows for support from experts outside the company network. Offer worldwide service, achieve faster response times and optimize your service chain.

Tailored to Your Needs

Realtime Remote Support

- ✓ For your customers
- ✓ For your service partners
- ✓ For end users
- ✓ For your internal tech service

Core Features



Live video calls



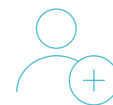
Multi-user conference



Live pointer



Chat with instant translations



Guest invitations



Whiteboard & markups



File & screen sharing



Video recording



Service reports



Workflow integration

Your Benefits



Faster response time

Don't waste precious time! xAssist provides immediate support whenever and wherever you need it



Higher productivity

Maximize your machine uptime and boost your business performance and productivity



Next level service

Create new revenue streams with innovative service models and enhance customer satisfaction

Selected References



WABCO



Get in touch

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